



Dear Five Seasons Member,

On behalf of Life Time, I am following up on the communication you received today about the decision by Five Seasons to cease operations of its Burr Ridge, Cincinnati and Dayton locations on April 21, 2025.

Life Time is pleased to share that on April 22, 2025, we will reopen the former Five Seasons Burr Ridge and Cincinnati locations with the same operating hours. We look forward to continuing to serve you at Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet, our respective names for these locations, with minimal impact and disruption to your experience and routine. These locations will remain mostly unchanged until they begin a multi-million dollar phased transformation.

Our plan is to transform each of the former Five Seasons locations in Northbrook, Burr Ridge and Cincinnati into an incredible, high-end, luxury resort with a refreshed look and feel and best-in-class equipment and amenities throughout the property. The Northbrook location will remain closed until it is reopened as Life Time North Shore Sport and Racquet following its initial phase of renovations. Life Time North Shore Sport and Racquet will offer an unparalleled athletic country club experience and become the nation's amateur and professional destination for the sport of pickleball.

We plan to transform each of Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet locations while we continue operating them through a phased remodel into an unparalleled athletic country club experience that offers both tennis and pickleball. We will provide additional details on our plans and timing on each of these locations as soon as they become available, including our plans for the former Five Seasons location in Dayton.

What steps do you need to take to ensure uninterrupted access to Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet beginning April 22, 2025?

- Five Seasons members without an active Life Time membership. You must transition to the Life Time Club-Only membership type being offered exclusively to existing Five Seasons members. The Life Time Club-Only membership provides general access only to Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet. When you transition to a Life Time Club-Only membership, you will pay no joining fees and maintain your current monthly dues rate until the club's transformation has been substantially completed, after which your dues will be increased to the then standard monthly dues rates for the club based on your Life Time membership type. Your enrollment will ensure you are among the first Life Time members at the club since initially we will not be selling memberships to the general public.

To enroll as a Life Time Club-Only member at Life Time Burr Ridge Sport and Racquet, visit the private webpage dedicated exclusively to existing Five Seasons Burr Ridge members located at <https://join.lifetime.life/375>.

To enroll as a Life Time Club-Only member at Life Time Cincinnati Sport and Racquet, visit the private webpage dedicated exclusively to existing Five Seasons Cincinnati and Dayton members located at <https://join.lifetime.life/376>.

Please note that when enrolling online to become a Life Time Club-Only member, you will see a different rate presented throughout this special joining process as we are only able to verify your current Five Seasons membership dues after you have joined Life Time. Life Time will make any necessary adjustments to match your current rate prior to membership dues being assessed each month.

- Five Seasons members with an active Life Time multi-club access membership. You must simply retain your existing Life Time multi-club access membership. Life Time will include Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet access as part of your existing Life Time multi-club access membership until the substantial completion of the club's transformation process.
- Five Seasons members with an active Life Time membership that does not include multi-club access (Medicare, Digital and other legacy club-only Life Time membership types). You must either (a) upgrade your existing Life Time membership to a Life Time Signature membership in order to include access as part of an existing Life Time multi-club access membership as described above, or (b) retain your existing Life Time membership type while adding the Life Time Club-Only membership offered exclusively to Five Seasons members described above.

We have included Frequently Asked Questions following this letter to help answer any potential questions that you might have as well as provide additional details related to this opportunity.

If you have any questions, feel free to contact Jamie Greene at jgreene@lt.life. Life Time representatives will also be available leading up to April 22, 2025, at Five Seasons Burr Ridge on Mondays, Tuesdays, Fridays and Saturdays between 10 am and 2 pm, as well as at Five Seasons Cincinnati on Mondays, Tuesdays and Saturdays between 10 am and 2 pm.

Our hope is that you are excited about what's ahead and will choose to be among our first Life Time members as these clubs begin their next chapter. It would be our privilege to serve you.

In health,

Jamie Greene | Membership Consultant



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Frequently Asked Questions

Who is eligible for this exclusive membership opportunity?

The exclusive Life Time Club-Only membership offer is available only to persons that are not current Life Time multi-club access members but that are current, active Five Seasons members that are paying Five Season's standard applicable dues rates immediately prior to April 22, 2025. If you previously had a Five Seasons paid-in-full membership or membership commitment in excess of a month, the honored rate will be equal to the average monthly rate of such membership.

To become and remain eligible for the honoring of your current Five Seasons monthly dues rate, your Life Time Club-Only membership must contain the same number of persons that are currently on your existing Five Seasons membership. If you have a Five Seasons membership that does not meet these criteria or need to make a membership change, please see a Life Time representative to discuss the options available to you.

What are Life Time's membership types?

Life Time defines adults to be those 14 and above while juniors are those ages 3 months through 13 years old. A primary member may add to their membership only one additional adult who is 26 or older who lives within their household. Children of the primary or partner member who are aged 14 to 25 may also be added to their membership as an adult.

When enrolling as part of this exclusive Life Time Club-Only membership offer, you will be required to create your membership according to Life Time's membership types. While this may differ from your current Five Seasons membership, Life Time will honor your existing Five Seasons membership rate for the same persons that are currently on your existing Five Seasons membership until the club's transformation has been substantially completed. Upon the substantial completion of your club's transformation, dues will be increased to the then standard monthly dues rates for the club based on Life Time's membership type.

May I use other Life Time clubs with the Life Time Club-Only membership?

A Life Time Club-Only membership will allow access to either Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet. If you would like to access other Life Time locations, a separate Life Time multi-club access membership is required.

How long will my membership dues remain unchanged?

We are still finalizing the specific plans and pricing that will be in effect after we transform the Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet locations. We will share these plans with you when they are finalized, but any change, including the date of the change and your new monthly dues amount, will be communicated to you before it takes effect.

What if I choose not to become or remain a Life Time member?

You will not be able to access Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet beginning April 22, 2025. We do not plan to initially sell memberships to the general public to access these clubs. If you do not act by April 21, 2025, you will have to wait until memberships are sold again to the general public and a membership enrollment fee and standard membership dues will be required.

What is the Life Time membership cancellation policy?

Life Time membership agreements are month-to-month. A Life Time membership may be terminated by providing advance written notice on a rolling 30-day basis. Written notice may be provided in person at Life

Time or by certified mail (with return receipt requested) to Life Time as described in your membership agreement and on-line at <https://www.lifetime.life/policy/guest-and-club-policy.html>.

How will I be billed for my Life Time Club-Only dues moving forward?

We will be assessing the EFT account you have on file with Life Time for your prorated April 2025 membership dues on or about April 22, 2025. April 2025 dues will be prorated for the number of days that Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet is open during the month of April, with regular monthly dues being assessed on or about the first day of each calendar month thereafter.

Life Time does not provide a monthly invoice to you, but you can always see all charges relating to your account in the Life Time App. To view your account charges in the Life Time App, select My Profile (icon in top right corner) => My Account => View Transaction History.

Will I be able to charge purchases to my account?

By registering for Club Tab, you can charge services and product purchases at the club. With Club Tab, you provide a credit card, which is kept on file, and simply present your electronic membership card to make purchases. Purchases are billed to the credit card on file immediately as they occur. If you wish to enroll in any kind of club programming or services, it is strongly recommended that you are enrolled in Club Tab to make club payments easier and more efficient.

You can easily enroll in Club Tab as part of your initial joining process (click the box that authorizes your payment method to be used for both dues and Club Tab during enrollment) or by downloading and setting up the Life Time App, selecting My Profile (icon in top right corner) => My Account => Payment Options => Club Tab.

Will I still be able to reserve a court for tennis or pickleball?

Yes. You will be able to reserve a court for play subject to availability and the payment of applicable court fees. All members with access to Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet will be required to pay court fees for the use of indoor courts that initially will be equal to the standard, non-discounted rates currently being charged by Five Seasons. The requirement to pay court fees includes Life Time Signature members.

You can reserve a court beginning 7 days in advance using the Life Time app. A member can reserve only one court per day on the Life Time App to ensure fair access. The reserving member must check in for the court reservation at the front desk to finalize payment and must pay in full for the court reservation amount. A cancellation notice is required greater than 24 hours prior to the court reservation or the reserving member's payment method on file will be charged without notice for the reserved court time.

How do I access Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet beginning April 22, 2025?

Please download the Life Time App and present the electronic membership card at the front desk to gain entry. If you are a new Life Time member, please allow extra time when checking in on your first visit as we need to capture a photo for our membership system.

Will persons enrolled in the tennis program at Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet need to also have a Life Time membership?

Yes. If necessary, a Life Time Club-Only junior-only memberships is available for tennis participants. This membership type must be done in person with a representative given the requirements of our private webpages.

I like the former Five Seasons staff. Will they remain?

All staff will have the opportunity to apply for any open positions at Life Time, including at Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet.

Will Life Time offer kids camps at these locations? Do they need to be a Life Time member to enroll?

Campers must be active Life Time members in order to be enrolled in Life Time's Kids Camps, which are offered as school break and summer camps. This summer, Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet will not be offering Kids Camps.

Instead, we will be offering Kids Camps at our nearby existing Life Time locations. Life Time Club-Only members are allowed to enroll in Kids Camps at our nearby existing Life Time locations. Kids Camp information and registration are available both on the Life Time App and the Life Time website.

I currently pay extra to have my junior use the child center at Five Seasons. Will this be the same at Life Time Burr Ridge Sport and Racquet or Life Time Cincinnati Sport and Racquet? If you currently have a junior member on your Five Seasons membership and transition to a Life Time Club-Only membership type, the cost for that junior to utilize the child center will be included in your membership dues. If you do not currently have a junior member on your Five Seasons membership and transition to a Life Time Club-Only membership type, then you will need to add the junior member to your Life Time Club-Only membership at the club's then applicable junior membership rate in order to utilize the child center.

Will food, beverages and snacks be available to members?

We are exploring the on-going and seasonal food and beverage service options at both Life Time Burr Ridge Sport and Racquet and Life Time Cincinnati Sport and Racquet in an effort to best serve you.

What is the guest policy?

Each membership receives four complimentary guest passes each month. A member may extend a guest pass to the same individual no more than once every 60 days. More than one visit every 60 days by the same individual requires the payment of a per visit guest fee plus applicable taxes. Standard rates apply for racquet courts or other racquet activities or instruction. For all applicable terms and conditions regarding guest passes, please visit our Guest and Club Policies at lifetime.life.

To invite a guest, tap the profile icon in the upper right corner of the Life Time App, select "Invite a Guest" and send the invitation. Your guest will create a free account, download the Life Time App and then accept the pass. At check-in, each guest must show the accepted pass and photo identification.

Does Life Time have tennis at any of its other clubs?

For nearly two decades, Life Time has offered tennis courts and programming and, in the last few years, we've added pickleball. In fact, we are the largest operator of indoor tennis courts and pickleball courts nationwide and remain deeply committed to both sports.